

ToolsOnAir-Support

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Application asks for system update at every start

Chris - 2018-05-25 - in [General](#)

If the engine or the interface application ask for a system update at every start, then there are some permission issues. For solving this problem please follow these steps:

- Quit the engine and/or the interface of just:in multi
- Go to /Library/PreferencePanes
- Delete the ToolsonAir pref pane
- Start the engine again
- Enter your pw for the last time (system update)

Then this problem should be solved. If you are still seeing this issue, please create a ticket.