

ToolsOnAir-Support

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Channel connects but does not show any preview

Chris - 2018-07-04 - in just:in v3.0

If the channel connects successfully to the user interface, but does not show any video, audio or timecode preview, then this is probably related to a incorrect network configuration. Please check the network settings within the system preferences and make sure that the active network interface has a valid IP address, Subnet mask and Router set.