

# ToolsOnAir-Support

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## Problems with DeckLink Quad 2 or Duo 2

Chris - 2018-05-25 - in just:in v2.x

If you are experience problems with the DeckLink Quad 2 or Duo 2, then make sure that these cards are configured in 8in (Quad) or 4in (Duo) mode. If you are still seeing problems, please let us know.