

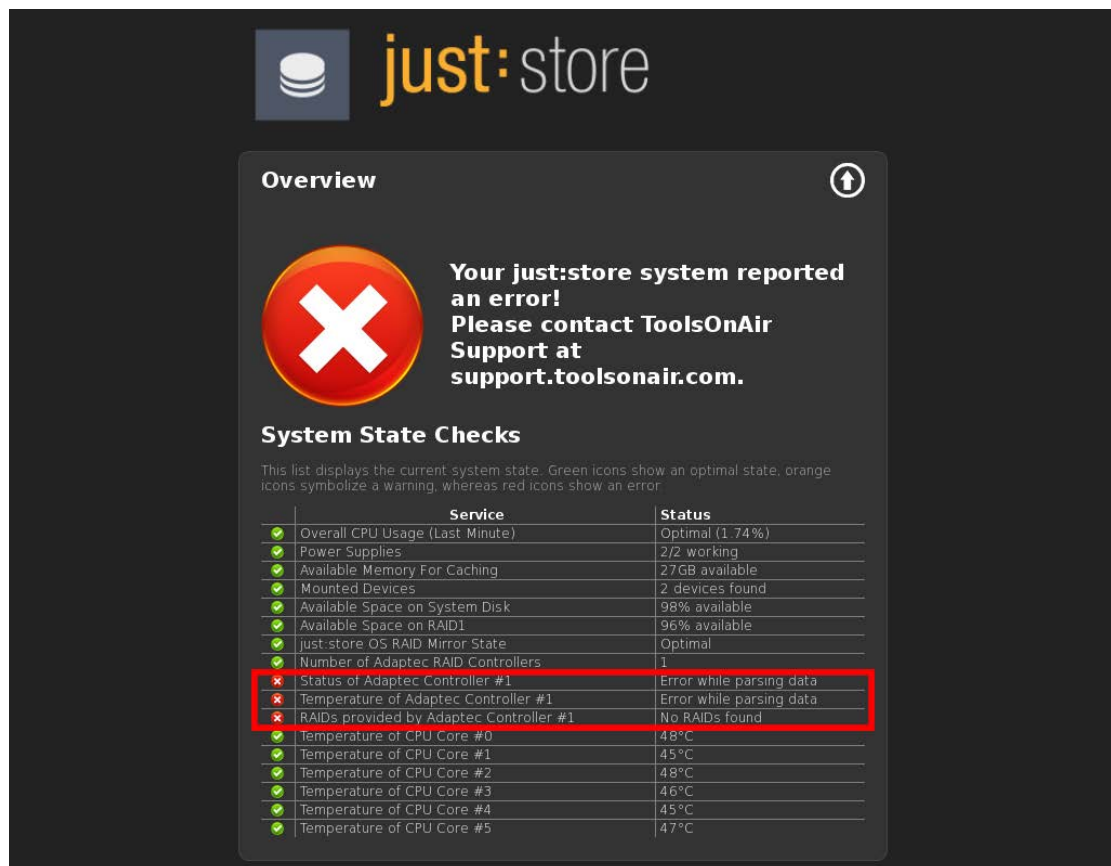
ToolsOnAir-Support

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Status of Adaptec Controller - Error

Tobias - 2018-11-13 - in [Knowledgebase just:store](#)

Some of our customers reported an error that they received an email alert because the "Status of Adaptec Controller" showed "Error while parsing data".



The screenshot shows the 'just:store' system status overview. At the top, there is a red circle with a white 'X' icon and the text: "Your just:store system reported an error! Please contact ToolsOnAir Support at support.toolsonair.com." Below this is a section titled "System State Checks" with a table of system services and their statuses. The table has two columns: "Service" and "Status". The following table represents the data from the screenshot:

Service	Status
Overall CPU Usage (Last Minute)	Optimal (1.74%)
Power Supplies	2/2 working
Available Memory For Caching	27GB available
Mounted Devices	2 devices found
Available Space on System Disk	98% available
Available Space on RAID1	96% available
just:store OS RAID Mirror State	Optimal
Number of Adaptec RAID Controllers	1
Status of Adaptec Controller #1	Error while parsing data
Temperature of Adaptec Controller #1	Error while parsing data
RAIDs provided by Adaptec Controller #1	No RAIDs found
Temperature of CPU Core #0	48°C
Temperature of CPU Core #1	45°C
Temperature of CPU Core #2	48°C
Temperature of CPU Core #3	46°C
Temperature of CPU Core #4	45°C
Temperature of CPU Core #5	47°C

This error will be automatically resolved because the storage scans every 30min the status of the RAID.

We will fix this issue in the next updates of just:store