

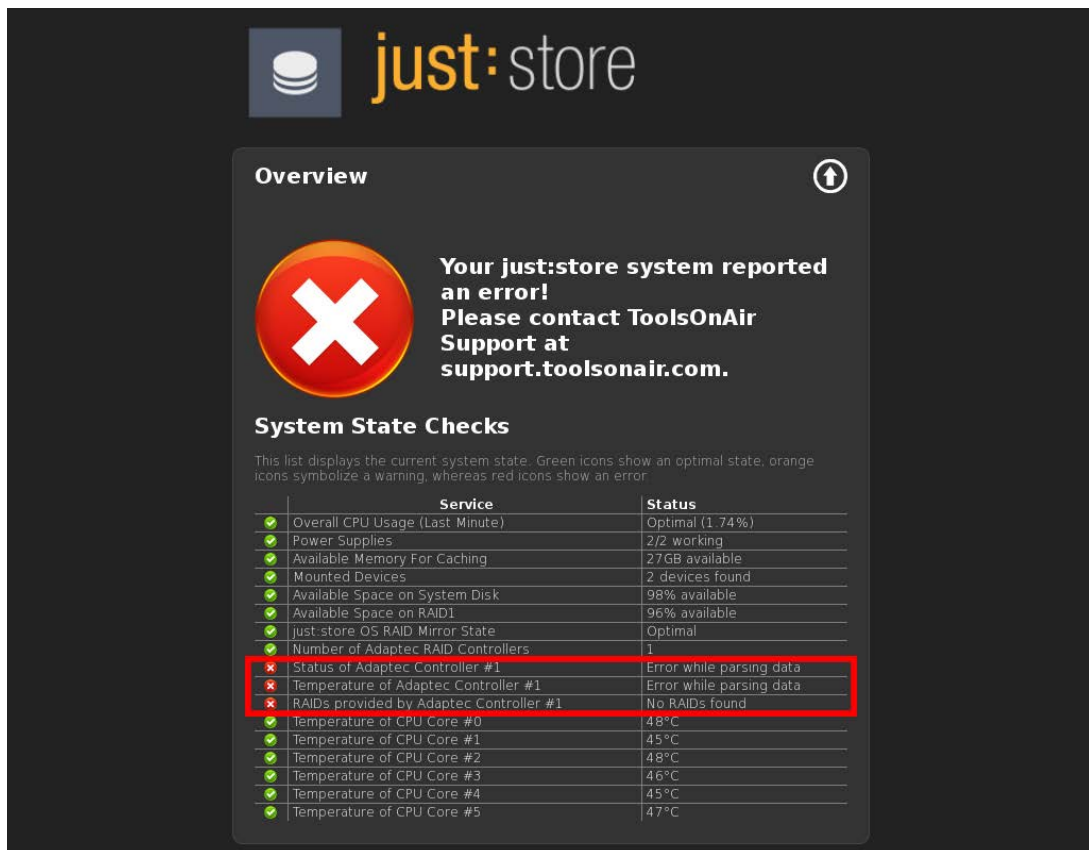
ToolsOnAir-Support

Portal > Knowledgebase > Knowledgebase just:store > Status of Adaptec Controller - Error

Status of Adaptec Controller - Error

Tobias - 2018-11-13 - in Knowledgebase just:store

Some of our customers reported an error that they received an email alert because the "Status of Adaptec Controller" showed "Error while parsing data".



The screenshot shows the just:store system status interface. At the top, there is a logo for just:store. Below it, the 'Overview' section displays a large red 'X' icon and a message: "Your just:store system reported an error! Please contact ToolsOnAir Support at support.toolsonair.com." Below this, the 'System State Checks' section provides a table of system status. The table has two columns: 'Service' and 'Status'. The error is highlighted in a red box in the original image.

Service	Status
Overall CPU Usage (Last Minute)	Optimal (1.74%)
Power Supplies	2/2 working
Available Memory For Caching	27GB available
Mounted Devices	2 devices found
Available Space on System Disk	98% available
Available Space on RAID1	96% available
just:store OS RAID Mirror State	Optimal
Number of Adaptec RAID Controllers	1
Status of Adaptec Controller #1	Error while parsing data
Temperature of Adaptec Controller #1	Error while parsing data
RAIDs provided by Adaptec Controller #1	No RAID's found
Temperature of CPU Core #0	48°C
Temperature of CPU Core #1	45°C
Temperature of CPU Core #2	48°C
Temperature of CPU Core #3	46°C
Temperature of CPU Core #4	45°C
Temperature of CPU Core #5	47°C

This error will be automatically resolved because the storage scans every 30min the status of the RAID.

We will fix this issue in the next updates of just:store