

# ToolsOnAir-Support

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## Verifying process at application start using v2.x and macOS Sierra or higher

Chris - 2018-05-25 - in just:in v2.x

When you launch the engine or the interface at the very first time with macOS Sierra, then a verification process will appear, which can take a few minutes. Please wait for this process to finish and then you can use just:in. This is only necessary at the first time launching just:in.

If this fails completely, cancel the process and start it again by:

1. make a right mouse click on the engine on Finder level and choose
2. Open. This opens a Finder window. Click on
3. Open again to start the application.

This problem has been solved with just:in v3 and higher.