

ToolsOnAir-Support

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Currently the AJA driver versions 14.3 and higher are not compatible with just:play and just:live. We recommend to download and use AJA driver version 14.2.1 until AJA provides the QT Components with an extra installer, like they announced in their Release Notes.

From the AJA Release Notes v14.3:

QuickTime components are now legacy and have been removed from the AJA unified desktop software package and thus, are no longer installed by default. If you still wish to obtain and install the QuickTime components, you can find the package under the support section for your AJA product, inside "Software Archive".

The TOA Support Team