

ToolsOnAir-Support

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Support System Update - How to get **DOWNLOAD** permission back

2021-04-06 - Peter Steiner - in [General](#)

Dear Customer & Partners,

as we have performed some changes to our support system by today, all existing users have lost their privilege to access the "Download" area.

Kindly create a support ticket and write a short message that you are an existing customer or partner and we will set the correct user rights for you that you have full access to our "Download" are again.

We are sorry for the inconvenience!

Bets regards,
TOA Team